

Community Health Centers

Meeting the Needs of a Diverse and Growing AA&NHOPi Population

What are Community Health Centers?

Community health centers play a critical role in providing health services to underserved populations and communities. For the purposes of this infographic, "community health centers", or CHCs, refer to health centers that receive grants from HRSA's Bureau of Primary Health Care, under Section 330 of the Public Health Service Act.

Who are AA&NHOPis?

Asian American, Native Hawaiian and other Pacific Islanders. AA&NHOPis live in every state of the US, and represent over 43 ethnic groups and 77 dialects. AA&NHOPis are a diverse and growing group with unique challenges in accessing and receiving health care.



What health inequalities do AA&NHOPis experience?

AA&NHOPis are more likely to:

Not have a regular doctor
Not seek care because of cost
Have limited English speaking households

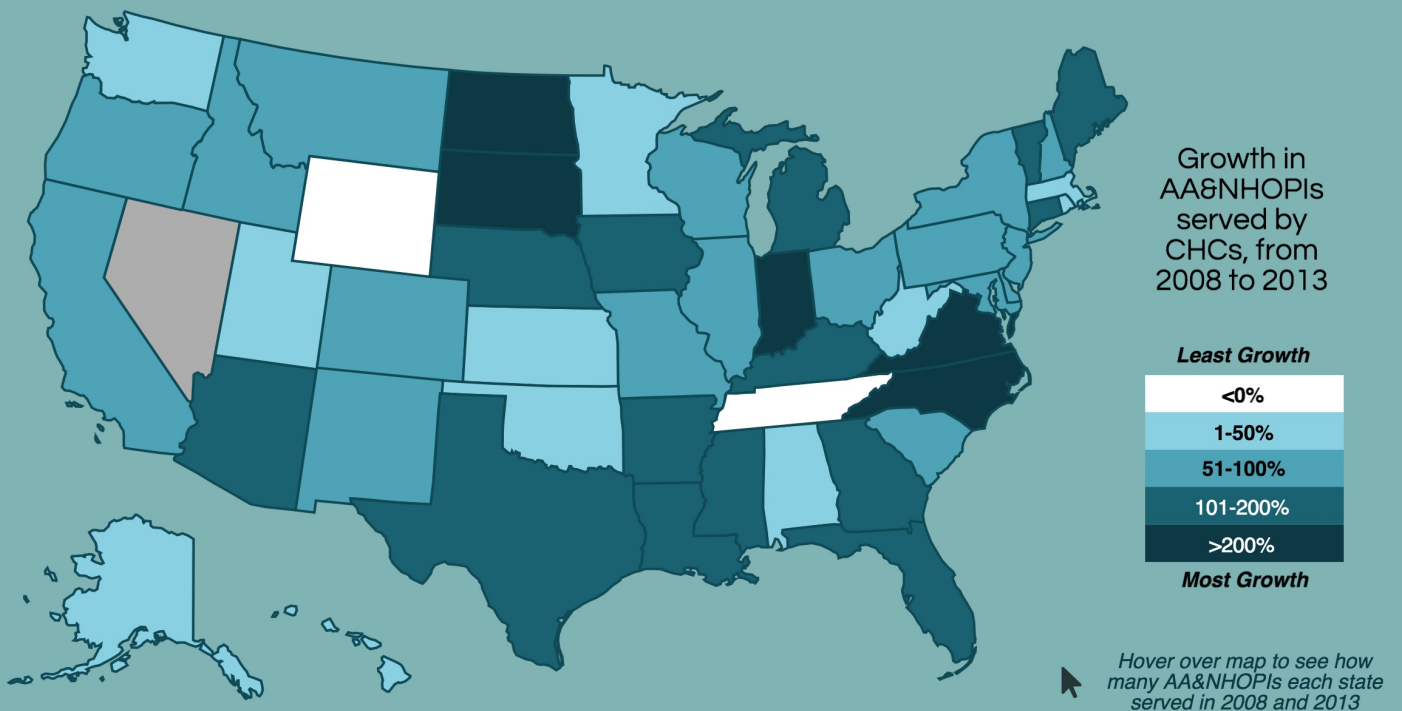


AA&NHOPis are less likely to:

Have insurance
Rate their quality of care highly
Receive cancer screenings

How are CHCs serving AA&NHOPis across the United States?

Most states have seen a sizable growth in the number of AA&NHOPis seeking care at CHCs.



CHCs served

895,229

AA&NHOPis in 2013, a

72%

increase from 2008.

CHCs of US Territories & Associated States

With the exception of those located in Puerto Rico and the Virgin Islands, the CHCs located in US Territories and Associated States serve a majority NHOPI population:

Percent NHOPI Patients, 2013	
American Samoa:	98.7%
Federal State of Micronesia:	99.0%
Guam:	85.5%
Marshall Islands:	99.6%
Northern Mariana Islands:	82.3%
Palau:	82.4%
Puerto Rico:	00.0%
Virgin Islands:	00.1%

What are key areas CHCs can strengthen to better serve AA&NHOPI communities?

LANGUAGE ACCESS

Recruit, retain, and support bilingual/bicultural staff

Use qualified interpreters



Provide easily understood, translated materials

Post signage in primary languages of the service area

ENABLING SERVICES

Provide non-medical case management and referrals

Conduct culturally specific outreach and health education



Provide eligibility assistance and financial counseling

Coordinate transportation and off-site care options

COMMUNITY ENGAGEMENT

Empower consumer advocates and board members

Obtain patient feedback on a regular basis



Form robust community partnerships

Get community input on designing and planning services

How can community health centers get help with improving their services for AA&NHOPIs?

Connect with AAPCHO.

AAPCHO is a national association of community health organizations serving Asian Americans, Native Hawaiians, and other Pacific Islanders. We can provide you with the tools and resources you need to strengthen your organization's capacity to provide culturally and linguistically appropriate health care services.

To get technical assistance and training for your health organization, contact Mai Le at mle@aapcho.org.



AA&NHOPIs SERVED BY CHCs IN 2008 AND 2013

State/Territory	2008	2013	Change from 2008-2013
Alabama	3140	4031	28.4%
Alaska	4965	6485	30.6%
American Samoa	NA	28577	NA
Arizona	2306	5572	141.6%
Arkansas	1199	2989	149.3%
California	146364	226968	55.1%
Colorado	8652	13432	55.2%
Connecticut	4980	10338	107.6%
Delaware	588	930	58.2%
District of Columbia	1015	1879	85.1%
Federal States of Micronesia	NA	14772	NA
Florida	7208	16269	125.7%
Georgia	1547	4388	183.6%
Guam	NA	13625	NA
Hawaii	72510	89390	23.3%
Idaho	691	1093	58.2%
Illinois	12635	24263	92.0%
Indiana	2446	10426	326.2%
Iowa	2415	6704	177.6%
Kansas	2092	2981	42.5%
Kentucky	1531	3152	105.9%
Louisiana	2331	5251	125.3%
Maine	509	1055	107.3%
Marshall Islands	NA	8168	NA
Maryland	4238	7835	84.9%
Massachusetts	49393	66081	33.8%
Michigan	2896	7916	173.3%
Minnesota	11390	11756	3.2%
Mississippi	1448	4089	182.4%
Missouri	4256	7183	68.8%
Montana	482	801	66.2%
Nebraska	745	2172	191.5%
Nevada	NA	2564	NA
New Hampshire	1241	2302	85.5%
New Jersey	8628	13996	62.2%
New Mexico	1332	2071	55.5%
New York	56941	87045	52.9%
North Carolina	2387	7944	232.8%
North Dakota	296	1540	420.3%
Northern Mariana Islands	NA	624	NA
Ohio	2921	5349	83.1%
Oklahoma	887	1140	28.5%
Oregon	5997	10153	69.3%
Palau	NA	14298	NA
Pennsylvania	16692	26916	61.3%
Puerto Rico	18	85	372.2%
Rhode Island	3503	4432	26.5%
South Carolina	1820	3579	96.6%

State/Territory	2008	2013	Change from 2008-2013
South Dakota	418	2010	380.9%
Tennessee	4007	3540	-11.7%
Texas	6748	17585	160.6%
Utah	1528	1882	23.2%
Vermont	1035	2385	130.4%
Virgin Islands	NA	40	NA
Virginia	1360	5754	323.1%
Washington	44115	60544	37.2%
West Virginia	857	1057	23.3%
Wisconsin	3073	5788	88.4%
Wyoming	99	35	-64.6%
Total	519875	895229	72.2%

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