



Asian American, Native Hawaiian and Pacific Islander Health Center Summit

Addressing Social Determinants of Health and Demonstrating Health Care Value for Underserved AA&NHPI Communities

Friday, May 26, 2017

Hilton San Francisco Financial District, San Francisco, CA

SPEAKER BIOS

NIA AITAOTO, PhD, is the Co-Director of the Center for Pacific Islander Health and an assistant professor at the University of Arkansas for Medical Sciences' College of Medicine. She is also an adjunct assistant professor at New York University's College of Dentistry, John A. Burns School of Medicine (University of Hawaii), and the University of Iowa's College of Public Health. She has a PhD in community and behavioral health from the University of Iowa, MPH in community health development and MS in epidemiology, both from the University of Hawaii in Manoa. Dr. Aitaoto is a principal investigator of several research studies in Hawaii and the Pacific and has over 15 years of experience in the health and education field focusing on cancer, diabetes, cultural competency, physical activity, nutrition, medication adherence and tobacco related initiatives. Dr. Aitaoto also specializes in providing technical assistance, data assessment and evaluation support to ministries of health and community groups in Hawaii, American Samoa, Commonwealth of the Northern Mariana Islands, Federated States of Micronesia, Guam, Republic of Belau and the Republic of the Marshall Islands.

JEFF CABALLERO, MPH, is AAPCHO's Executive Director and has been with the organization since 1993. In this capacity, Mr. Caballero advocates for programs and policies that increase access to high-quality, comprehensive community health care services that are culturally and linguistically appropriate. He has overall authority for all AAPCHO programs, finances, and operations and serves as chief spokesperson for the organization.

Mr. Caballero participates on numerous national committees that address issues affecting Asian Americans, Native Hawaiians, and other Pacific Islanders, such as tuberculosis, hepatitis B, diabetes, and cancer. Mr. Caballero now serves as Vice-Chair of the National Viral Hepatitis Roundtable, Board-Elect of the American Diabetes Association and is a member of the National Diabetes Education Program's executive committee. His work experience encompasses a variety of fields, from grassroots organizing, health education, to bone marrow transplant and primary health care. He has played leading roles in the development of several national plans to reduce health disparities, including Eliminating Hepatitis B in Asian Pacific Islander Communities, Utilization of Health Information Technology to Eliminate Health Disparities, and Development of Patient Centered Medical Homes.



Mr. Caballero received his bachelor's degree in Biochemistry/Cell Biology from the University of California, San Diego, and his Masters in Public Health from the University of California, Los Angeles. He lives in the Bay Area, California with his wife Corrina and two daughters.

SHANE CHEN, is the Chief Operations Officer of the Asian American Health Coalition (AAHC) dba HOPE Clinic. AAHC established HOPE Clinic in 2002, and today, HOPE Clinic is a fully staffed Federally Qualified Health Center that provides access to primary and preventive health services, various health education, and patient navigation to Asian Americans and all medically underserved. Ms. Chen provides professional experience in health care administration and public health with a special concentration in minority health disparities. She has over 10 years of experience working with the community and advocating around various Asian American, Native Hawaiians, and Pacific Islander health issues surrounding health equity and health access. Shane oversees HOPE Clinic's operations, ensuring compliance, efficiency and growth. Alongside the executive team, Shane leads strategic planning to set long-term and short-term strategies and action plans to improve workflow and operational outputs. Today, HOPE Clinic is a comprehensive primary health center with three locations to stand by its mission to "provide quality healthcare without any prejudice to all people of greater Houston in a culturally and linguistically competent manner."

ALEX GULOTTA,JD, Alex joined BayLegal in January 2014 following the departure of its founding director. Bringing nearly 30 years of experience as a poverty law advocate to BayLegal, Alex is a life-long advocate for social justice. After practicing as a legal aid lawyer in Appalachian Kentucky and Wisconsin, he moved to Virginia in 1994 to become the Executive Director of the Legal Aid Justice Center (LAJC). As LAJC Executive Director, Alex earned a national reputation for his tenacity and creativity. The program also gained a reputation for its hard-hitting advocacy and close connections to its client communities. At BayLegal, Alex launched a campaign to expand resources for impact advocacy and technology. The program's significant case docket has expanded substantially and the number of attorneys employed by BayLegal has increased by more than one-third. Alex also has extensive experience as a consultant assisting legal aid and other advocacy programs with strategic planning, quality improvement, and peer review assessments.

Alex holds a B.A. and J.D. from Marquette University, and has earned numerous awards including Virginia State Bar's Legal Aid Lawyer of the Year Award in 1999, the National Legal Aid and Defender Association's Charles Dorsey Award in 2003, a resolution of commendation from the Virginia General Assembly in 2004, and was named a Fellow of the Virginia Law Foundation in 2005. Admitted to practice in Kentucky, Virginia, and Wisconsin, *Alex currently serves as Chair of the Board of Directors of the National Legal Aid and Defender Association.*



LEINAALA KANANA, is the Director of Community Health Services at the Waianae Coast Comprehensive Health Center. The department she oversees provides valuable enabling services to their patients. Such services are case management, homeless outreach, care coordination, interpreter services, outreach and enrollment, and transportation. Leinaala has been with the health center for 15 years starting her career as a Perinatal Case Manager. Leinaala received her Bachelor's degree in Social Work from Brigham Young University-Hawaii and is a current graduate student at Boston University School of Social Work.

DIANA KAWASAKI-YEE, RN, MPA, is the Chief Operating Officer (COO) of North East Medical Services (NEMS). Prior to joining NEMS in 2014, Ms. Kawasaki-Yee served as the Assistant Medical Group Administrator for the Kaiser Permanente Medical Group in South San Francisco. She has also had key roles at Stanford University Medical Center and Sutter Health. Her 20 years of leadership experience included financial and operational management; improving patient care and quality service standards; workplace safety, regulatory compliance, and capital improvements.

Ms. Kawasaki-Yee received her Registered Nursing (RN) degree at the University of Hawaii; a Bachelor of Science in Nursing (BSN) from California State University, Hayward; and a Masters in Public Administration/Health Service Administration (MPA) from the University of San Francisco.

CAROLYN WANG KONG, MPH, MPP, is the Program Officer of Health Care and Coverage at the Blue Shield of California Foundation. Ms. Wang Kong supports the Foundation's grantmaking and programmatic efforts to improve access to care for vulnerable populations and strengthen systems of care in California's safety net. Prior to joining the Foundation, Ms. Wang Kong was the project director for Medi-Cal strategy and operations at Kaiser Permanente in Northern California. Among other accomplishments, Ms. Wang Kong has also served as a cultural and linguistic services consultant at the Alameda Alliance for Health, led research on cultural and linguistic services at the U.S. Department of Health and Human Services' Agency for Healthcare Research and Quality, and served as a board member and co-chair of the Finance Committee for the California Healthcare Interpreting Association.

ELLEN LAWTON, JD, is a Principal Investigator and Lead Research Scientist at the George Washington University where she leads the University's National Center for Medical-Legal Partnership in the Department of Health Policy and Management. An expert in poverty law generally, Ms. Lawton is a lead editor of the 2011 textbook, *Poverty, Health & Law: Readings from Medical-Legal Partnership*. Ms. Lawton is internationally recognized for her leadership in developing the medical-legal partnership approach, and has published an array of articles describing this work in both clinical and legal journals.

Ms. Lawton received the 2011 Innovations in Legal Services Award from the National Legal Aid and Defender Association, is chair of the board of directors at Health Imperatives and is a member of the board of directors of Community Resources for Justice. She also serves on the national advisory committee for the Primary Care Leadership Program.



JEN LEE, MPH, is the Director of Community Services and Partnerships at the Association of Asian Pacific Community Health Care Organizations (AAPCHO). She is the director of AAPCHO's Bureau of Primary Health Care National Cooperative Agreement providing technical assistance and training for AA&NHPI-serving community health centers nationally, the development of new community health centers, and AAPCHO's Civic Engagement Initiative. Prior to joining AAPCHO, she spent 14 years in a federally qualified community health center, Asian Health Services, in Oakland, CA. She began at the health center as a community health worker and over the years became Director of Community Services and Deputy Director of Operations providing oversight of the health center's school-based health services, eligibility and enrollment, community outreach, translation and medical interpreter certification, and advocacy initiatives including the establishment of the health center's Patient Leadership Council program. She has worked in health education and prevention for over 20 years and has great passion for community health centers and their mission in providing equitable, quality, affordable, culturally-responsive and accountable health care for all communities.

She received her Bachelor of Arts degree in Urban Anthropology from Georgia State University, and her Masters in Public Health from San Francisco State University, and is a proud member of the inaugural 2009 class of the Blue Shield of California and University of California San Francisco Center for the Health Professions Clinic Leadership Institute.

JULIA LIOU, MPH, is the Director of Program Planning and Development for Asian Health Services (AHS), a comprehensive community health center located in Oakland Chinatown that provides medical care, health education, insurance counseling and client advocacy to the underserved Asian American and Pacific Islander (AAPI) population in Alameda County, California. At AHS, she oversees program planning and grants, fundraising as well as leads various community projects. As its co-founder and manager, Julia manages the California Healthy Nail Salon Collaborative, a statewide effort to address the health and safety issues nail salon workers face in their work environment. Julia has helped grow the Collaborative from a small six-member coalition to a statewide coalition with over 25 statewide partners. The Collaborative has received several awards for its work, including a Momentum Award from the Women's Foundation, a Community Health Champion Award from the Asian Pacific Islander American Health Forum, a Community Champion Award from the Asian Pacific Islander Caucus of the American Public Health Association, and an EPA Environmental Justice Champion Award.

During her time at AHS, she also led the *Revive Chinatown!* project, a community transportation and urban planning effort, and in partnership with the City of Oakland, secured funds to implement innovative pedestrian and traffic safety capital improvements. She has also published policy recommendations around language access, and peer reviewed articles related to pedestrian safety, community health and nail salon workers. Julia has recently been named NonProfit Pro's "Unsung Hero" and has received "Excellence in Advocacy" Awards from the Community Health Center Network. Julia holds a Masters in Public Health from the University of California at Los Angeles where she served as the Public Health Student Association President.



JUDY NGUYEN, is the Patient Care Manager at Asian Health Services (AHS). Judy began her career at AHS in 2010 as a Patient Navigator and now manages frontline clinic operations at AHS' largest primary care medical home, the Asian Medical Center (AMC), serving approximately 18,000 patients in various Asian languages in Oakland, CA. Judy attended University of CA, Los Angeles (UCLA). She has a Bachelor of Arts in Sociology and a minor in Gerontology. In 2015, Nguyen became a graduating member of Cohort 7 in the Clinic Leadership Institute (CLI) Emerging Leaders program, a project of the Blue Shield of CA Foundation. Along with the AMC operations team, Nguyen is planning for the third floor renovation of AMC, which aims to expand access and clinic services for AHS patients.

TUNG NGUYEN, MD, is the Stephen J. McPhee, MD Endowed Chair in General Internal Medicine and Professor of Medicine at UCSF, where he provides primary care to a diverse patient population and teaches students, clinicians, and researchers. He is Director of the Asian American Research Center on Health (ARCH), Program Co-Leader of the Cancer Control Program at the UCSF Helen Diller Family Comprehensive Cancer Center, and Co-Director of the UCSF Multi-Ethnic Health Equity Research Center (MERC). Dr. Nguyen's research focuses on addressing health disparities using community-based participatory research (CBPR) methods. Dr. Nguyen is one of three Principal Investigators of the Asian American Network for Cancer Awareness, Research, and Training (AANCART), a National Center funded by the NCI to address cancer disparities through research, community involvement, and capacity building since 2000. He has conducted intervention research with Asian American populations on breast, cervical, and colorectal cancer screening as well as tobacco control, hepatitis B and C screening, nutrition and physical activity, and end-of-life care. Dr. Nguyen is also Chair of President Barack Obama's Advisory Commission on Asian Americans and Pacific Islanders.

His prior work include CBPR intervention projects to address cancer screening, viral hepatitis, tobacco cessation, and nutrition and physical activity. His current projects include controlled trials of lay health worker outreach for colorectal cancer screening among 5 different Asian American populations, novel ways to address smoking cessation among Asian Americans, and the use of mobile applications to increase screening for viral hepatitis and to promote healthy nutrition and physical activity among Asian Americans.

PROTIMA PANDEY, JD, is the Regional Counsel for Immigration and Managing Attorney, San Mateo. Protima has been with BayLegal since 2011 as a staff attorney working on family law and immigration cases for survivors of domestic violence, including divorce, paternity, custody, support, division of property, U visa relief, VAWA petitions, humanitarian parole and adjustment of status. She also has provided legal services in the areas of housing, consumer law, and public benefits that affect survivors of domestic and sexual violence. She accepted the position of Managing Attorney in the San Mateo County

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Office in 2015 and in 2016 Protima began leading the firm-wide post-graduate Fellowship program to shepherd and develop fellowship proposals through the national selection process. In fall 2016 Protima added Regional Counsel for Immigration to her Portfolio. She is also one of the 17 lawyers nation-wide appointed in 2015 as a Commissioner to the American Bar Association Commission on Domestic and Sexual Violence to work on issues impacting delivery of legal services to survivors, where she is also a litigation skills faculty.

BEVERLY QUINTANA, is the Communications Manager at AAPCHO. Beverly manages all of AAPCHO's internal and external communications. Before joining AAPCHO, she worked in marketing and business development, and has since focused her skills in the nonprofit sector. Beverly also volunteers for a number of organizations based in the Bay Area, addressing minority issues including women and immigrant rights. Beverly hails from San Diego, CA and received her Bachelor of Arts degree in English from the University of California, Berkeley.

MERINA SAPULO, is the Health Educator at Kokua Kalihi Valley Comprehensive Family Services.

HEATHER SKRABAK, is the Associate Director of Policy and Advocacy with the Association of Asian Pacific Community Health Organizations (AAPCHO). She helps to support policies and programs that benefit the health of Asian American, Native Hawaiian and Pacific Islander communities in AAPCHO's 35 members clinics. Heather's health policy work includes civic engagement, immigrant access to care, Federal appropriations, and the needs of Limited English Proficient populations. Heather comes to AAPCHO from the American Diabetes Association, where she assisted with developing the ADA's health disparities policy platform. She supported the capacity-building and advocacy efforts of a 30-member council of health disparities experts and advocates. Previously, Heather was a Community Healthcorps member at East Boston Neighborhood Health Center, where she tackled food access and childhood obesity in Boston. Heather studied Migration & Public Health (self-designed) at Boston University.

TUYEN TRAN, MPH, is the Training and Technical Assistance Director at AAPCHO. She primarily works on AAPCHO's T/TA programs to increase the capacity of health centers in providing culturally and linguistically appropriate services to medically underserved Asian American Native Hawaiian and Pacific Islanders (AA&NHPI). Prior to joining AAPCHO, Tuyen worked on local and national quality improvement projects, including a Robert Wood Johnson Foundation funded healthcare-associated infections (HAI) reductions and prevention initiative, the NYC Department of Health and Mental Hygiene Primary Care Information Project and the Leapfrog Hospital Survey and Recognition Program. She received her Bachelor of Science in Political Science from Rutgers University and Masters in Public Health from Columbia University.



RHODORA URSUA, MPH, is the Director of Programs at Asian Pacific Partners for Empowerment, Advocacy & Leadership. She brings over 13 years of experience in managing initiatives to reduce health disparities impacting underserved communities. She previously worked and volunteered at community-based organizations and an academic institution, including the NYU Center for the Study of Asian American Health, Kalusugan Coalition, Inc., Health Initiatives for Youth, Asian American Recovery Services, Inc., and the National Alliance for Filipino Concerns. Rhodora has co-authored several publications on cardiovascular health among Filipino immigrants, coalition development, and the community health worker model. She also received various community leadership awards for her public health efforts in NYC, including community-based research studies she led, and her policy advocacy and community development efforts. She received a Master of Public Health at the Mailman School of Public Health at Columbia University, and is glad to have returned home to the Bay Area.

ISHA WEERASINGHE, MSc, is the Director for Policy and Advocacy at AAPCHO. As part of her work, Isha works with local and national partners within and outside the AAPCHO network to help ensure that the needs of AA&NHPI-serving community health centers are a national priority. Isha is the Co-Chair of the National Council of Asian Pacific Americans' (NCAPA) Health Committee, Vice Chair of the National Task Force on Hepatitis B: Focus on Asian and Pacific Islander Americans, advises Hep B United, a national coalition focused on reducing hepatitis B disparities on policy issues, and is a board member of the South Asian Public Health Association (SAPHA). Prior to joining AAPCHO, she worked at New York University's Center for the Study of Asian American Health (CSAAH), for a project funded by the Centers for Disease Control and Prevention to conduct community-based participatory research called B Free CEED: National Center of Excellence in the Elimination of Hepatitis B Disparities. She has also worked for The Belaku Trust, an NGO in Bangalore, India focused on women's empowerment and health research, for Pfizer, Inc. in comparative effectiveness and outcomes research, and for the New York State Department of Health's AIDS Institute. Isha received her Bachelor's in Arts from Bryn Mawr College, and her Master's in Science from the London School of Economics and Political Science.

ROSY CHANG WEIR, PhD, is the Director of Research at the Association of Asian Pacific Community Health Organizations. Dr. Weir oversees the research department including the Community IRB and Data Warehouse. She leads and collaborates on national projects including the Community Health Applied Research Network, Hepatitis B technology intervention, standardized social determinants of health risk assessment protocol, the impact of enabling services, and PCORI research training. She has also served as an expert advisor on HRSA and PCORI initiatives. An immigrant from Laos, Dr. Weir received her Bachelor's Degree and PhD in Psychology at the University of California, San Diego and Santa Cruz, respectively.